

**For immediate release**

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## **Bankwell Named Top Provider of Customer Service in Fairfield County at Banking Choice Awards**

Following a comprehensive, independent survey of more than 10,000 banking and credit union customers, Bankwell was recognized as **#1 in Customer Service** in Fairfield County at the Banking Choice Awards on April 19<sup>th</sup>.

The Banking Choice Awards, developed in conjunction with The Warren Group and Customer Experience Solutions, celebrate the banks and credit unions in Connecticut that provide outstanding service to their customers and members based exclusively on customer feedback. The awards celebrate financial institutions that surpass the competition in serving their customers in customer service, technology, contribution to the community, and overall quality.

“Bankwell has set the standard for serving their customers,” said Tim Warren, CEO of The Warren Group. “This award is a testament to their never-ending pursuit to set the bar for excellence in the Connecticut banking community.”

### **ABOUT BANKWELL**

Bankwell is a community bank that serves the banking and lending needs of businesses and residents throughout Connecticut. The bank is opening three new branches this spring – in Darien, Westport and North Stamford – bringing the bank’s total branch network to 12. The bank is focused on providing outstanding customer service and giving back to the communities it serves. More about Bankwell can be found at [www.mybankwell.com](http://www.mybankwell.com).

### **ABOUT THE WARREN GROUP**

The Warren Group is the publisher of *Banker & Tradesman*, *The Commercial Record* and *Registry Review* and architect behind some of the leading events and conferences for banking, legal, and real estate professionals in all of New England. For more information visit [www.thewarrengroup.com](http://www.thewarrengroup.com).